

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	JUN 2012	2012 TOTAL
JIFs RECEIVED	48	64	66	74	77	84							413	78	789
JIFs RESPONDED TO	53	46	69	67	72	82							389	67	785
Non-Jurisdictional	44	29	50	47	56	53							279	47	550
Jurisdictional	3	12	15	11	9	17							67	47	151
Variance	2	2	1	3	3	3							14	17	24
General Information	3	0	2	4	3	7							19	2	45
Potential Violation	1	3	1	2	1	2							10	1	15
AVERAGE RESPONSE TIME (in days)	14	10	12	14	12	13							13	18	18

TELEPHONE CALLS	245	268	245	327	369	312							1766	408	3927
WALK-INS	6	13	11	17	18	18							83	16	157
WRITE INS/SITE VISITS	4	5	5	6	2	7							29	4	41
OTHER AGENCIES	27	21	21	32	26	16							143	27	322
FOIL REQUESTS RECEIVED	16	9	16	14	15	15							85	17	178

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	JUL 2012	2012 TOTAL
JIFs RECEIVED	48	64	66	74	77	84	99						512	64	789
JIFs RESPONDED TO	53	46	69	67	72	82	79						468	67	785
Non-Jurisdictional	44	29	50	47	56	53	48						327	51	550
Jurisdictional	3	12	15	11	9	17	21						88	51	151
Variance	2	2	1	3	3	3	2						16	12	24
General Information	3	0	2	4	3	7	5						24	3	45
Potential Violation	1	3	1	2	1	2	3						13	1	15
AVERAGE RESPONSE TIME (in days)	14	10	12	14	12	13	17						13	17	18

TELEPHONE CALLS	245	268	245	327	369	312	410						2176	383	3927
WALK-INS	6	13	11	17	18	18	28						111	20	157
WRITE INS/SITE VISITS	4	5	5	6	2	7	5						34	7	41
OTHER AGENCIES	27	21	21	32	26	16	21						164	29	322
FOIL REQUESTS RECEIVED	16	9	16	14	15	15	18						103	11	178